



FAMILY FOOD DELIVERY PROGRAM LOGISTICS

SUMMARY

The NAZ FAMILY FOOD DELIVERY PROGRAM was created to ensure that all NAZ families have access to food on a weekly basis. (Groceries every other week and prepared food on off weeks.) NAZ has partnered with NorthPoint Food Shelf, The Humanity Alliance, Minnesota Central Kitchen, Appetite for Change and Second Harvest to make this program possible. Families with transportation barriers that make it difficult to access food distribution sites are encouraged to enroll in the program. Funding from UnitedHealth Group has been secured to allow the program to be extended through the end of 2021.

ENROLLMENT DETAILS

- Groceries (including fresh produce, dairy, and protein) will be delivered every other Friday
Prepared meals will be delivered on the opposite Fridays
- The amount of food delivered is based on household size
- Protein preference will be available for both groceries and prepared meals
- Families that enroll agree to enroll for a minimum of one month
- If a family selects to receive groceries, they will be required to complete an enrollment form for NorthPoint (NAZ will send the required form to the family)
- Families must complete the NAZ survey to begin the enrollment process. If the required NorthPoint form is needed, our data team will send the required form directly to the family via DocuSign
- Coaches should send the survey directly to any actively enrolled families that have expressed interest in receiving food. Please access the survey using this link: [Family Food Program Survey](#)

ADDITIONAL DETAILS

- Immediate changes needed regarding a family's participation in the program should be sent to Jillian Burch in the form of a ping.
- The communications team at NAZ sends all participants for the week a robo text that serves as a reminder that food will be delivered that week.
- Food delivery occurs on Fridays unless this falls on a Holiday in which the program participants will receive notice (typically through a robo text).
- The delivery company uses a texting app to let the family know they are headed to their residence with the food delivery. Families are able to monitor when food is delivered through this app. They are also able to report if they did not receive their delivery.