



Participation Support Protocol

NAZ and Partner staff use [Goals to Action Framework](#) as the overarching guide for engaging with NAZ families and scholars. This document is a list of strategies recommended for staff to use when it becomes difficult to engage a particular family.

Participation Support Strategies

1. Invite the family to give feedback about the barriers that have impeded their engagement
2. Ask the family how they would like to partner
3. Establish shared communication expectations (best method of communication & frequency) early in the relationship.
4. Use motivational interviewing, results-culture tools, and skills from Foundations to encourage the family to follow through
5. Bring forward any goals the family has set with you. Discuss how these goals are aligned with your role/program
6. Remind the family of their College-Bound Commitment. Discuss how the family's current goals are a part of this long-term goal and NAZ's commitment to the family
7. Make sure the "hand-off" is warm by attending meetings with the family, directly introducing the family to partner staff, or scheduling shared home visits
8. Be consistent with your commitment to the family, even when the family's level of engagement shifts
9. Work with other members of the family's team to identify additional strategies to engage the family
10. Call a team meeting, inviting the family and other members of the family's team as appropriate